



PHOTOGRAPHS: PAUL HARMER

# SQUARING TWO CIRCLES

The recipe: a new office for 2500 staff subject to a developer's "green brief". Add the occupier's and the developer's needs, stir with the desire for a prestige hq and simmer with a requirement by the developer to be able to sell or let the building at high quality business park rents. What would you serve up?

BY JOHN FIE

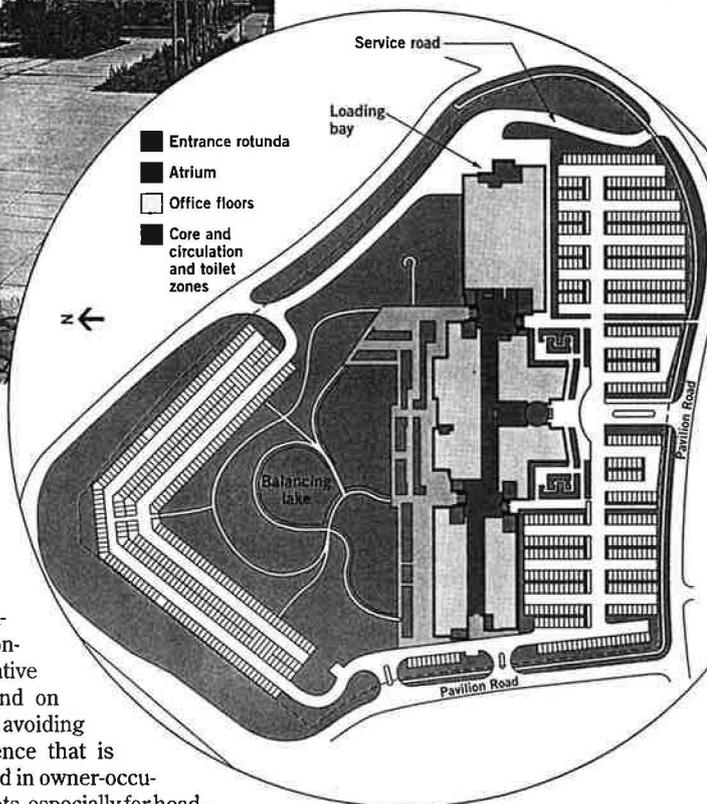
**W**hen credit card company Barclaycard needed to relocate from several sites in Northampton, Barclays Property Holdings commissioned a 36 000 m<sup>2</sup> office building on the outskirts of town. In keeping with the property company's environmental policy statement, the building was to be low energy and environmentally benign.

This interest, and the sometimes complementary commercial requirements of the occupier led to a healthy dialogue on environmental standards, costs and benefits—in terms of both the internal environment and of the wider environmental impact.

The resulting building employs a range of established and innovative techniques to achieve low energy performance, and has achieved a rare "excellent" BREEAM rating after considerable commitment from the developer and also the designers.

The pre-let arrangement can provide the ideal environment – avoiding on the one hand the neutrality and lack of continuity of speculative development, and on the other hand avoiding the self-indulgence that is sometimes found in owner-occupier developments, especially for headquarters buildings.

An early decision was made for the building to be naturally ventilated. The occupier, Barclaycard, had envisaged an air conditioned building, but the developer's brief was for a



**ABOVE:** The architects examined several site layouts before settling on a series of rectangular blocks connected by a linear covered street, in the mould of Neils Torp's SAS building in Arlanda, Sweden. The lake acts as a reservoir for the chilled water system.

naturally ventilated building. Barclaycard's own research suggested that occupants enjoy control of their local environment and, in particular, openable windows.

An exercise was carried out to measure the level of internal gains in the existing operations. The average loading of 15 W/m<sup>2</sup> encouraged a naturally ventilated design, providing for lower internal gains than normally specified.

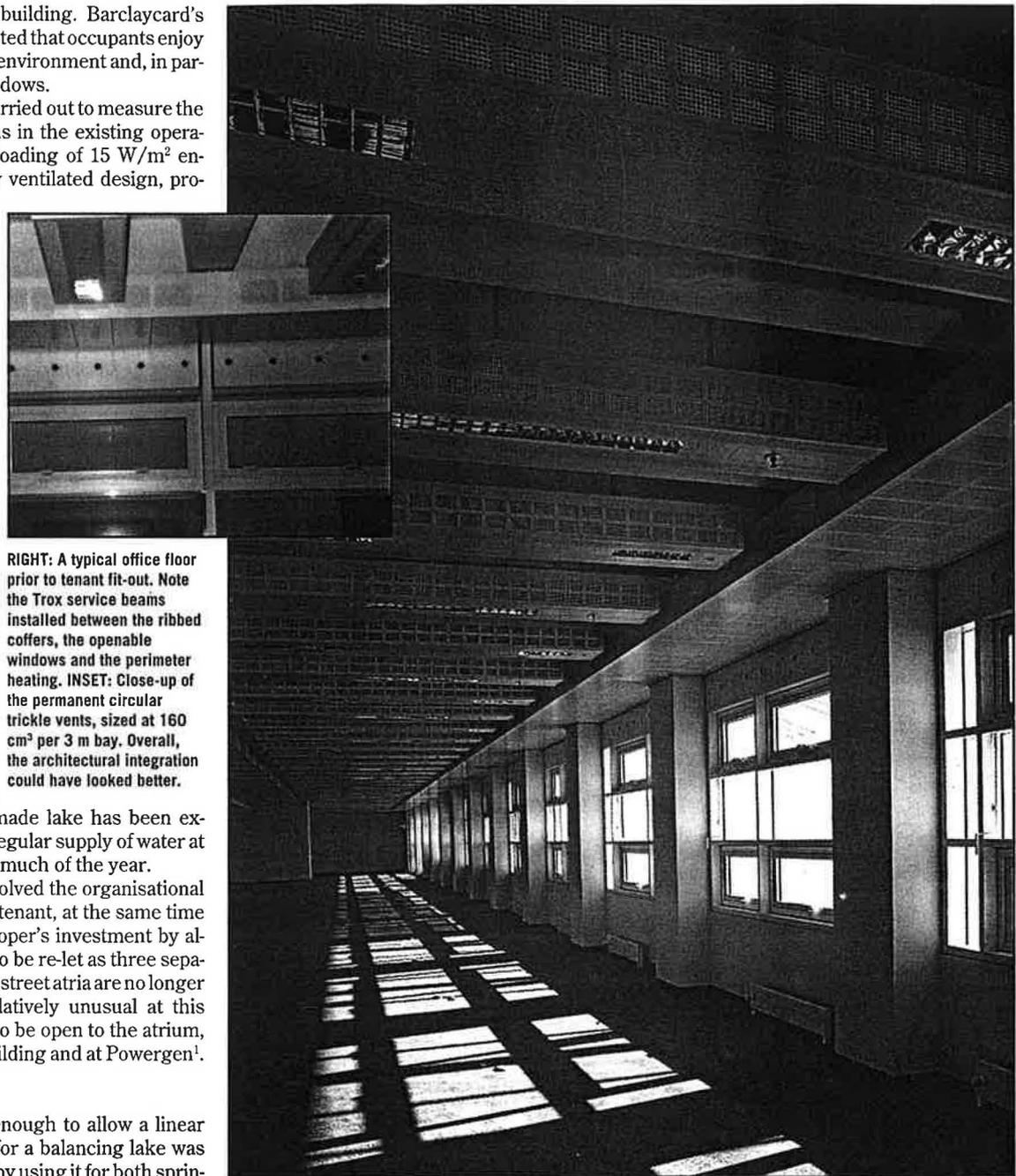
Another crucial decision was to dispense with the suspended ceiling in favour of an integrated "service beam" system, incorporating chilled water coils, luminaires, occupancy sensors, smoke detectors and sprinkler pipework.

Putting all this in one prefabricated component allows the building's mass to be exposed, in this case a ribbed concrete slab. The chilled beam system also permits the use of medium temperature cooling water, and the site's man-made lake has been exploited to provide a regular supply of water at this temperature for much of the year.

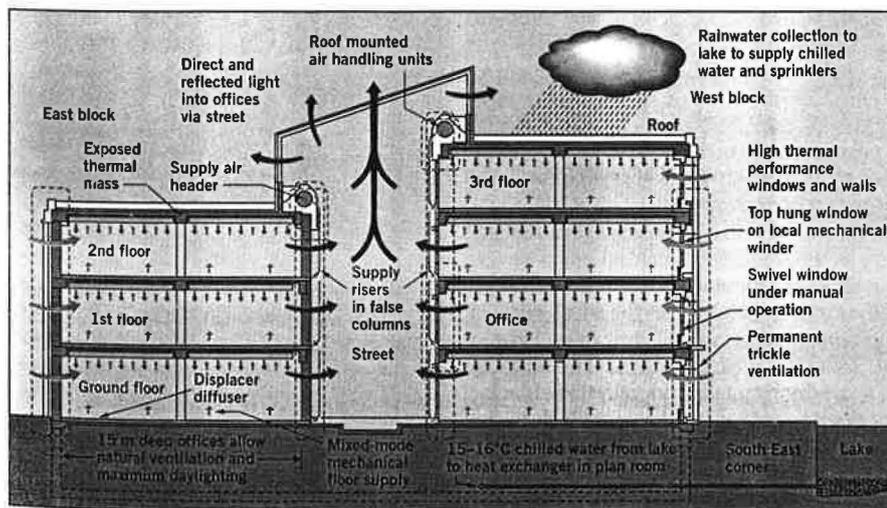
The linear street solved the organisational requirements of the tenant, at the same time protecting the developer's investment by allowing the building to be re-let as three separate buildings. While street atria are no longer uncommon, it is relatively unusual at this scale for the offices to be open to the atrium, as they are in this building and at Powergen<sup>1</sup>.

**The design concept**

The site was large enough to allow a linear form, and the need for a balancing lake was turned to advantage by using it for both sprin-



RIGHT: A typical office floor prior to tenant fit-out. Note the Trox service beams installed between the ribbed coffers, the openable windows and the perimeter heating. INSET: Close-up of the permanent circular trickle vents, sized at 160 cm<sup>2</sup> per 3 m bay. Overall, the architectural integration could have looked better.

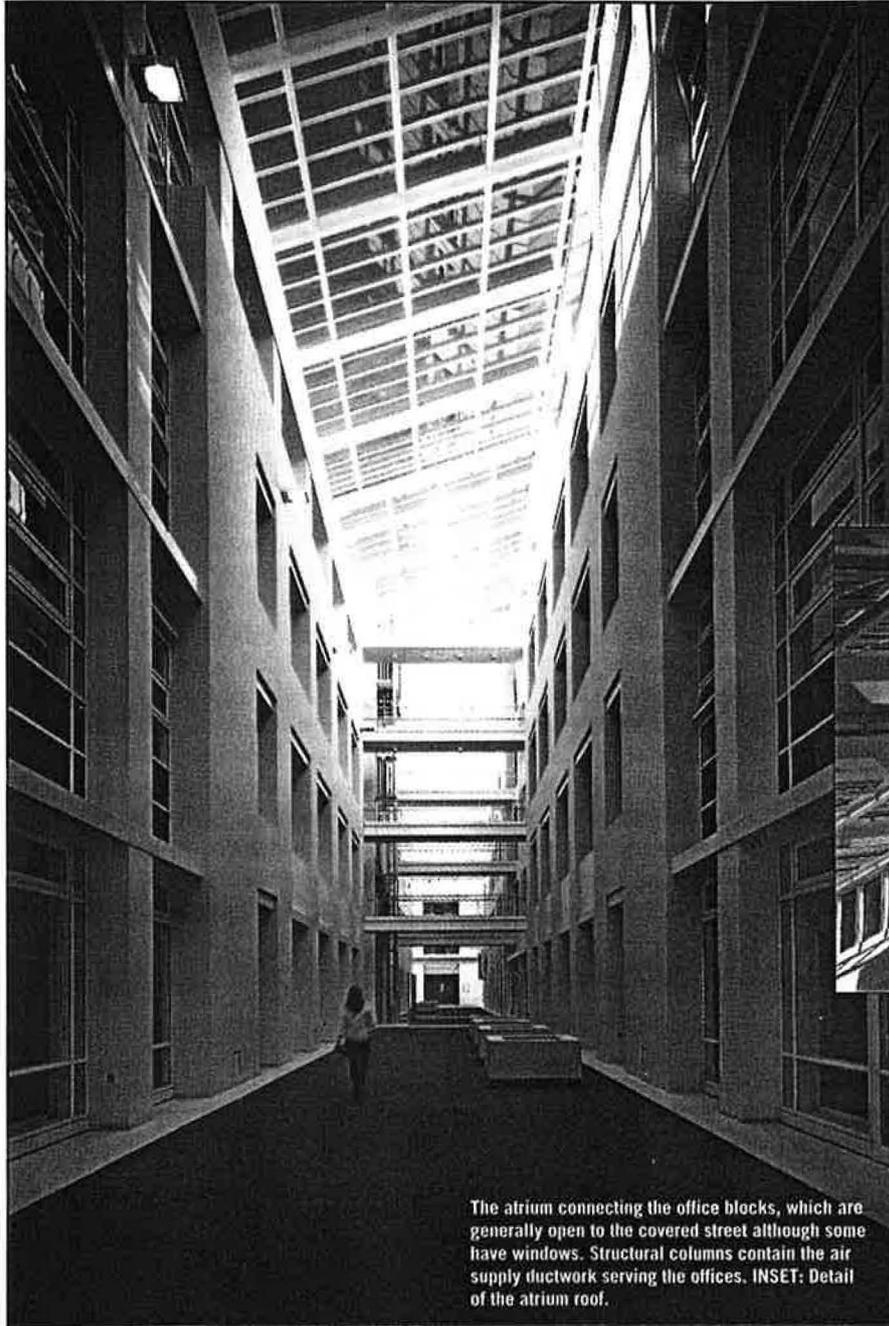


Section through the Barclaycard offices. 15 m-deep offices allow for natural ventilation and maximum daylighting.

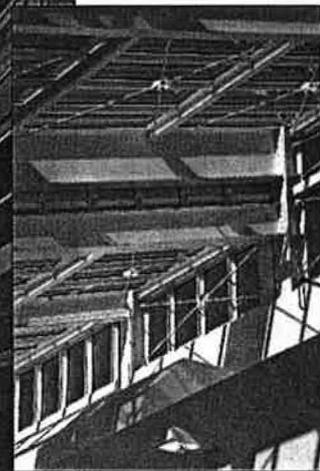
kler water storage and free cooling/condensing water. The site is in a business park just outside Northampton and, being away from public transport routes, includes parking for 1400 cars in a multi-deck park. In common with other out-of-town offices the emphasis on car commuting can provide grounds for criticism for encouraging traffic growth<sup>2</sup>.

In developing the initial concept, investigations were carried out on various building forms with a 15 m plan depth for natural ventilation. Although natural ventilation would be marginally better served by prism and doughnut building footprints, the linear atrium had telling advantages in both organisational and letting terms.

At conceptual design stage the designers used experience and broad rules of thumb. For example, the floor plan depth of 15 m was seen as a practical maximum, although some



The atrium connecting the office blocks, which are generally open to the covered street although some have windows. Structural columns contain the air supply ductwork serving the offices. INSET: Detail of the atrium roof.



open to the street, although some offices require separation and have opening internal windows. The raised part of the atrium has ventilation openings on both sides, controlled by the building management system.

Fire aspects of the atrium have been studied in detail and modelled by the Warrington fire research laboratories. The building was reported to perform well, treated as one zone without compartments. In the worst case of a fire at the atrium base, no problems were found after 22 minutes, whereas the local fire authority had indicated a clearance time for the building of five minutes. Fast response sprinklers are installed, but were not employed in the study.

Floor-to-ceiling heights are larger than normal at some 3.75 m due to the lack of false ceiling and a 4.2 m floor-to-floor height, and

the concrete soffit is exposed to increase effective thermal mass. The south-facing windows have deep reveals and brise-soleil fixed shades.

Permanent background ventilation is provided by unobstructed tubes which penetrate the building envelope, sized at 160 cm<sup>2</sup> per 3 m bay based on research carried out by the BRE. It will be interesting to see if

these provide suitable ventilation without cold draughts or excessive air movement in high wind conditions.

**Ventilation and cooling**

Much of the building operates on a cascade of operating regimes from natural/background ventilation with perimeter radiators in winter to displacement ventilation with chilled beams using chilled water in summer (table 1).

Chilled beam cooling is largely self-regulating because the beams are only just below

say that floor depths of up to 18 or 20 m can be appropriate for natural ventilation.

The designers' intuition was supplemented by preliminary calculations to optimise the use of passive solar shading, natural ventilation and exposed thermal mass. At detailed design stage more sophisticated calculations and modelling were carried out, including:

- detailed thermal modelling to refine the design of individual elements such as ventilation openings;
- an assessment of the performance of the building under various conditions;
- standard calculation packages were used to assess the duty of the mechanical systems;
- specialist modelling was carried out on responses to fire.

Thermal modelling for the Bedford 1987-1993 years, with wind-driven ventilation rates input from previous calculations, was used to

assess the extent to which internal temperatures were exceeded, and the effect of night ventilation. Research by Troup Bywaters & Anders' Dr David Arnold revealed how night ventilation reduces the occurrence of certain temperatures - the night ventilation can be seen to be approximately equivalent to a 2°C reduction in internal temperature<sup>3</sup>.

The resulting design has two or three storeys to the south of the central linear street, and three or four storeys to the north. Originally the lower block was to the north, but this decision was reversed to allow more light to the street and adjacent offices. The street is staggered horizontally to identify three blocks, but does not extend in the east block to the ground or lower ground floor levels which are deep plan production spaces. The atrium is full height with a substantial 5-10 m reservoir above the upper floors. Offices are generally



Detail of the south-facing brise-soleil and deep reveals

room temperature (water is circulated at 16-18°C), so their cooling effect decreases greatly as room temperature drops from, say, 25°C to 20°C. Zonal control of the chilled beam system is provided, but there is no local thermostat control. The highly variable cooling duty provides opportunities to save pumping energy by using variable speed pumps.

The generic chilled beams' appearance is more structured than a traditional false ceiling, and cleaning their open construction may require special procedures. The problem of condensation dripping off the beams has been addressed and a strategy developed to sense potential condensation and turn off plant or raise water temperatures. Modelling shows that this is rare, and can be accommodated within the design limits for internal temperature frequencies.

Chillers are only expected to be used above 25°C ambient, and ammonia refrigerant is used which has zero ozone depletion potential and zero global warming effect. Although any refrigerant escapes would be toxic, this is handled by ammonia detection, automatic purge and provision of safety equipment, such as respirators, to BS 4434. Comparisons of relative efficiency were carried out based on the Total Environmental Warming Index (TEWI, also in BS 4434) which takes account of the emissions from energy consumption as well as refrigerant escapes. The ammonia system was reported to perform better than R134a, and about as well as R22.

The deep-plan spaces which comprise around 15% of the total floor area have permanent air conditioning. The chilled beam system is employed and there is a facility to fit a false ceiling system. Ventilation is from high level supplies, returning via columns.

The lake has a 3.5 m maximum depth and a volume of 12 million litres. Lake water is used via a heat exchanger in the plantroom. But will the lake always be usable? Biological and possible temperature problems could incapacitate it at critical times, although this has been investigated.

Chilled beams are only installed in alternate service beams, although the design allows for the cooling capacity of the chilled beam system to be doubled if required in high gain areas by installing coils in the blank service beams. In future the whole building could be similarly modified (doubling the chilled beam density) to be used, let or sold as an air conditioned building.

This provision helped reduce the developer's and occupier's risk, and allowed the innovative approach to proceed while protecting the interest of both occupier and owner.

The big question is: will this cascade of operating modes be put into practice? If, initially, with the attention of the designers the building is operated correctly can this be perpetuated? Or in the long term will plant be used to maintain normal air conditioned office conditions?

One key aspect of building management in

hot weather is that, as temperatures rise, the tendency is to open windows. If at some stage mechanical cooling is required, it will be wasteful to leave windows open extensively. This was investigated by the BRE in the early 1980s, and the conclusion was that, at or below a critical temperature of around 25°C, there is no stimulus to open windows extensively. So if the building can be maintained at or below this temperature, the problem of throwing mechanical cooling away from open windows will not be serious. This building will provide an interesting test case.

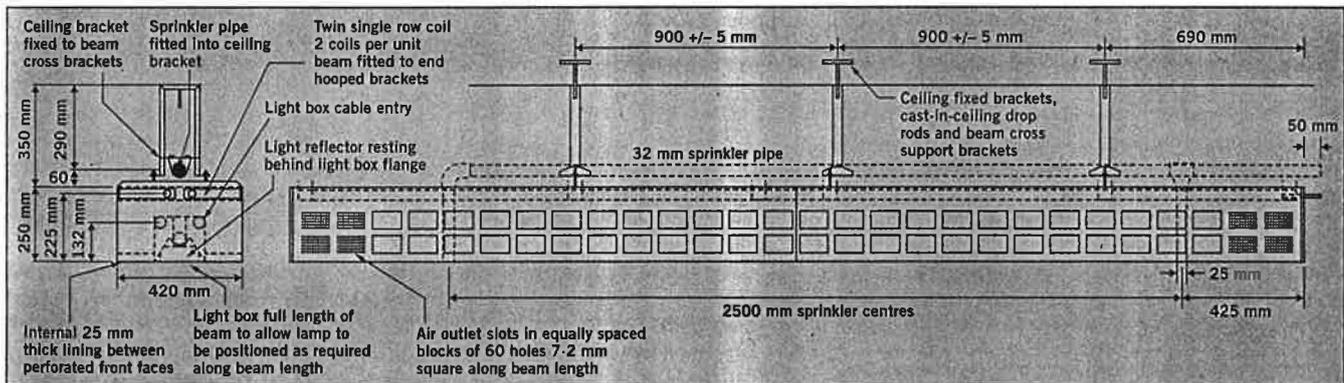
**Lighting design**

Using the BCO specification, office area lighting was changed from 500 lux to 350 lux. 350 lux is a genuine design level, and is not achieved by de-rating a 500 lux system.

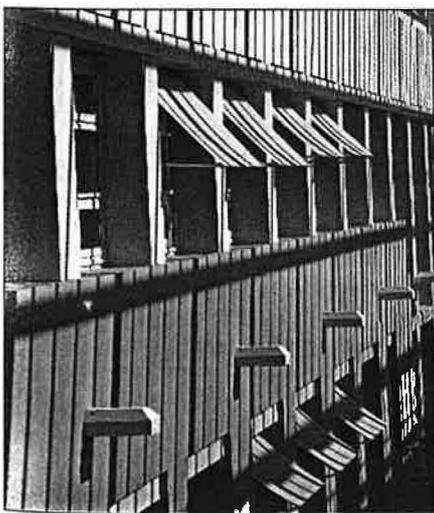
Local automatic control of lighting is via the dimmable Thorn Sensa 2 system incorporating integral presence and illuminance control in each luminaire. Experience has shown that local controls are frequently set conservatively, with long time delays and high switch-on illuminances so that lighting is on far more than it should be.

To avoid this problem, the designers established preferred settings and specified that the lighting installers should set up the lighting with these settings. The settings were established using a mock-up office, with a time delay of 150 s for presence detection.

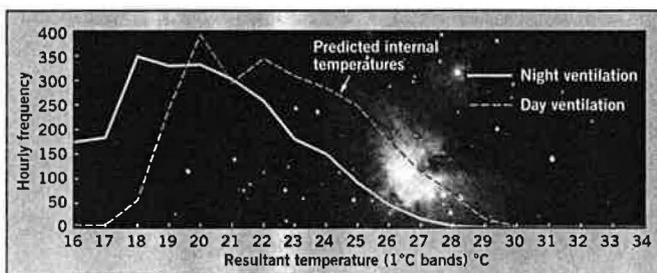
Following lessons learnt from the first gen-



ABOVE: Cross-section of the Trox service beam showing the integrated lighting, cooling and fire detection systems.



Awnings protect atrium windows from direct sunlight.



Thermal modelling predicted a 2°C reduction in internal temperature through night ventilation. Experience with the PROBE buildings indicates that optimising night cooling regimes is heavily dependent on proper commissioning of the beams.

TABLE 1: OPERATING MODES OF VENTILATION AND COOLING

Weather	Operating mode
Cold	Natural/background ventilation with perimeter radiator heating
Mild	Natural ventilation: some windows open
Warm	Natural ventilation: some windows open, possibly augmented by displacement ventilation
Hot	Displacement ventilation: chilled beam cooling using lake water, night ventilation cooling
Very hot	Displacement ventilation: chilled beam cooling using chilled water, night ventilation cooling

## BUILDING ANALYSIS BARCLAYCARD HQ

eration of local controls, the response to a change in illumination levels from passing clouds was set over quite a long period, with a ten-minute ramp down from 700 lux.

The lighting systems are designed to make maximum use of natural light, and the envelope design includes brise-soleil/light shelves which encourage daylight penetration. The atrium street has been designed and oriented to increase light transfer to adjacent offices.

The linear atrium is quite deep and may present a challenge to the facilities manager to resist having the artificial lights on all day. If so, daylight to the offices could become fairly immaterial. Walking round the offices, albeit on a dull winter day, did not give the impression that general reliance on daylight is practical in the lower offices away from external windows.

Overall, Barclaycard's hq courageously addresses a critical environmental problem that afflicts the majority of large-scale office developments – why is full air conditioning specified to handle internal gain rates which are not normally met in practice, and to provide controlled temperatures and sealed buildings which are unnecessary and widely agreed to be unpopular with occupants?

It can also be said to point the way to the future as it has required an open mind for new approaches by developers, occupants, designers and building managers. The building's operating performance should be of great interest to all these groups.

Given that it is possible to operate the building as an air conditioned building (although this is not the design intention), the key indicators of the success of the low energy design approach will be the percentage of time that the mechanical ventilation, the chilled beam systems and the chillers are operating in year one and later years of the building's life.

John Field MA CEEng MInstE MInstP is director of energy consultancy Target Energy Services.

### References

- <sup>1</sup>Brister A, "The new generation", *Building Services Journal*, 3/95.
- <sup>2</sup>"Getting around town", UK Round Table report, *The Independent*, 14 February 1997.
- <sup>3</sup>Arnold D, "Natural ventilation in a large mixed-mode building", *Naturally ventilated buildings*, 1996.

### Barclaycard hq, Freshfields, 1234 Pavilion Drive, Northampton

**Client**  
Barclays Property Holdings  
(for Barclaycard)  
**Project manager**  
Fleetway House  
**Architect**  
Fitzroy Robinson  
**M&E consulting engineer**  
Troup Bywaters & Anders  
**Structural engineer**  
WSP  
**Quantity surveyor**  
Hart Gilmore Associates  
**Main contractor**  
Tilbury Douglas  
Construction  
**M&E contractor**  
Crown House Engineering  
**Commissioning witnessing**  
TBA Services Management  
**Acoustic consultant**  
Hann Tucker Associates

**Contract details**  
Tender date: October 1994  
Tender system: Two-stage main contract  
Form of contract: JCT 80 (with quantities)  
Contract period: 100 weeks

**Mechanical suppliers**  
AHUs: York International  
Atrium diffusers: Trox  
Boilers: Broag  
Burners: Broag  
Ceiling diffusers: Trox  
Chillers: York International  
Computer room a/c: Airedale  
Fire-rated ductwork: Hargreaves  
Extract fans: York International  
Swirl diffusers: Trox  
Flues: Selkirk  
Plate heat exchangers: HRS  
Pumps and pressurisation: Baric  
Radiators: Runtalrad  
Raised floors: Hewitson  
Toilet extract: York International  
Underfloor heating: Multibeton  
Water treatment: B&V  
Valves and strainers: Hattersley

**Electrical suppliers**  
BEMS and controls: Serck Controls  
CCTV: Group 4  
Communications: Olivetti  
Electrical distribution: Klockner Moeller

**Electrical accessories:**  
Wandsworth  
Fire alarm/detection: Thorn Security  
Floor boxes: Ackermann  
HV and lv switchgear: Merlin Gerin  
Lifts: Express Lift  
Lighting controls: Thorn Sensor  
Luminaires: Thorn Lighting  
Motor control centres: Klockner Moeller  
Standby generation: F G Wilson

**Engineering data**  
Gross floor area (gfa): 36 474 m<sup>2</sup>  
Net usable area: 28 757 m<sup>2</sup>  
Plantrooms: 2660 m<sup>2</sup>  
Offices: 26 667 m<sup>2</sup>  
Computer suite: 240 m<sup>2</sup>  
Amenity and dining: 1800 m<sup>2</sup>  
Atria: 2090 m<sup>2</sup>

**Energy targets (gfa)**  
BREEAM rating: Excellent  
Heating: 99 kWh/m<sup>2</sup>/y (gas)  
Hot water: 4.3 kWh/m<sup>2</sup>/y  
Ventilation: 4.1 kWh/m<sup>2</sup>/y  
Refrigeration: 1.3 kWh/m<sup>2</sup>/y  
Small power: 16 kWh/m<sup>2</sup>/y  
Lighting: 12.7 kWh/m<sup>2</sup>/y  
Other electricity: 1.9 kWh/m<sup>2</sup>/y  
**Carbon dioxide emissions\***  
Gas: 21 kg/m<sup>2</sup>/y (@ 0.21)  
Electricity: 28 kg/m<sup>2</sup>/y (@ 0.70)  
(\*From BREEAM estimates, this assumes 70% natural ventilation, 30% air conditioning and 8 W/m<sup>2</sup> for lighting with good control)

**Occupancy**  
Offices: 1 person/9 m<sup>2</sup>

**External design conditions**  
Winter: -4°C/sat  
Summer (non a/c): 28°C db, 21°C wb  
Summer (a/c): 28°C db, 21°C wb

**Internal design conditions**  
Winter: 20°C min, 30% rh  
Summer (non a/c): 25°C  
Summer (a/c): 25°C, 55% rh  
Circulation and toilets: 18°C min  
(Note: except for the conference suite and the restaurant, the relative

humidity figures are subject to occupants' use of windows)

**Loads**  
Heating load: 2 MW  
Installed heating load: 2.37 MW  
Cooling load: 2.05 MW  
Installed cooling load: 2.05 MW  
Fan power: 1.3 W/litre/s, 2.2 W/m<sup>2</sup> (low pressure, mostly 250 Pa)  
Equipment: 15 W/m<sup>2</sup>  
Lighting: 8.5 W/m<sup>2</sup>  
Occupancy: 11 W/m<sup>2</sup>

**Noise levels**  
Offices: NR 35  
Toilet and circulation: NR 35

**Structural details**  
Slab thickness: 150 mm (550 mm ribs)  
Clear floor void: 260 mm  
Floor-to-ceiling: 3750 mm  
Ceiling zone: 550 mm  
Net services zone: 660 mm  
Live load: 4 kN/m<sup>2</sup>  
Dead load: 1 kN/m<sup>2</sup>

**Ventilation**  
Room temperature: 20°C min, 25°C max  
Fresh air: 12 litres/person  
Max recirculation: Nil  
Fresh air minimum via windows and trickle vents: 0.25 ac/h to 3 ac/h.

**Primary air volumes**  
Total fan power: 2.2 W/m<sup>2</sup>  
Primary air: 8 a/s @ 4-8 m<sup>3</sup>/s

**U-values (W/m<sup>2</sup>K)**  
Walls: 0.45  
Roof: 0.25  
Glazing: 3-3  
Atrium: 3-3

**Distribution circuits**  
LTHW  
82°C flow, 60°C return  
82°C flow, 71°C return  
DHWS: 60°C  
Constant temp: 82°C  
Chilled water: 15°C

**Refrigeration**  
Chillers: Ammonia  
Computer room: R407C

**Electrical supply**  
11 kV, open ring

2 x 1 MVA, 1 x 1.5 MVA transformers  
100 kVA ups system  
1500 kVA standby power, by 2 x 750 kVA diesel generators

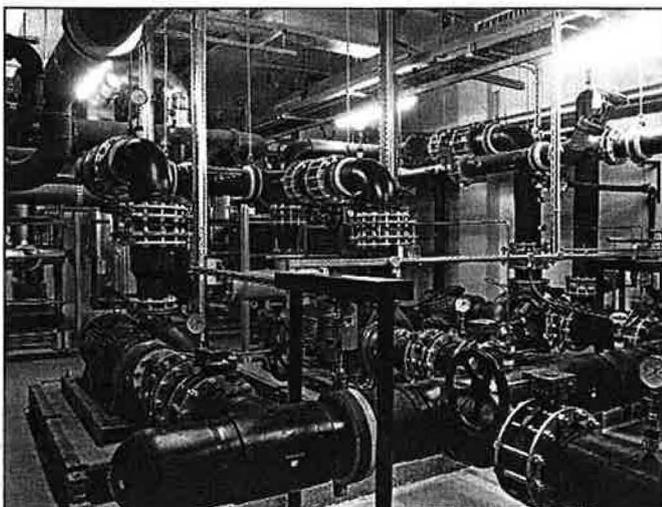
**Lighting**  
Lighting load: 226kW  
Efficiency: 2.4 W/m<sup>2</sup>/100 lux  
**Lux levels**  
Office: 350  
Conference: 350  
Kitchen: 500  
Computer: 350  
Toilets: 150  
Stairs: 150  
Circulation areas: 200  
Glare index: LG3 category 2

**Lifts**  
10 x 13 person @ 1 m/s

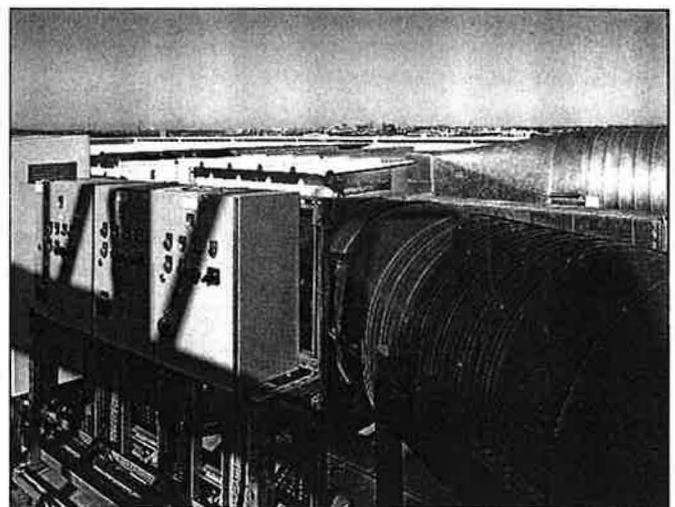
**Costs**  
Total cost: £43.75 million  
Building services total: £8.57 million  
Total net cost: £917/m<sup>2</sup> (1200 including multi-deck car park and tenant's fit-out adaptations)

**Mechanical services cost (£/m<sup>2</sup> nfa)**  
Ventilation: £15.40  
Cold water services: £1.40  
Hot water services: £2.25  
Heating services: £31.50  
Cooling services: £38.00  
Drainage: £2.50\*  
Dry risers: £0.83  
External gas/water: £1.19  
Chilled beams, cooling and sprinklers: £54.00  
Preliminaries: £9.00  
(\*Above ground, including sewage pumps)

**Electrical services (£/m<sup>2</sup> nfa)**  
Meter and switchgear: £24.60  
Lighting: £15.00  
Power: £6.00  
Lighting fittings: £18.75  
Controls and bems: £17.00  
Sprinklers: £9.00  
Fire detection and alarms: £6.26  
Security: £11.00  
Lifts: £20.00  
Telephone & data: £37.00\*  
Earthing & bonding: £0.90  
Motor control and cabling: £13.50  
Preliminaries: £4.80  
(\*Infrastructure only)



Inverter-driven pumps are used to meet the highly variable cooling load.



Air handling plant on the building's roof.